C. EXPLORING THE BEST DELIVERY EXPERIENCE

1) Thinking back about the cases that woman (name:………..) that you have helped her. Could you tell me within each stage, could you tell me what were the stages that you felt satisfied the most? Could you explain?

(who, what, when, where and why? What happened next? - probing questions from participants’ responses.)

What happened? When, where, why and how did it happen?

Who have involved in helping you during your delivery journey?

What did they do? When, where, why and how?

How did you feel at that time? Why?

And how do you feel about that best delivery experience NOW?

How did women and others feel at that time?

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1) Would you please tell me why do you like best on the experience(s) that you have just raised? (Recall all the points he or she had raised with probing question for details on each point.)

E. ENABLING FACTORS
1. To your opinion, what enabled woman (name: ………….) to achieve good delivery experience as you have described earlier?

(Recall all the points he or she had raised with probing question for details on each point.)
(Who, what, when, where and why? and what happened next? - probing questions from participants’ responses)
What have happened? When, where, why and how it happened?
Who have involved in this experience?

And how did you feel about that best delivery experience at that time?
How did woman and the others feel at that time? Why?
How did others and other women feel at that time?

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D. DREAM OF THE FUTURE AND HOW TO ACCOMPLISH THE FUTURE BEST DELIVERY JOURNEY?

1) Of all the stuff you have talked about what would you like to continue?
2. To your opinion, what should the image of the best delivery journey in the future look like? Imagine that your daughter will get married when she grows up or you have a daughter-in-law, what form of delivery journey image would you want your daughter or daughter-in-law to have?
1) What different or additional things should be done in order to make your imagination become true?

(Recall her imagination and other women and her actions)

(ex. Her husband, motorcycle-taxi driver, relatives, neighbors, VHSG, women association, traditional midwife, village chief, health center staffs or hospital staff)

(Who, what, when, where and why? What happened next? Probing questions from participants’ responses)
REFLECTION QUESTIONS

1. What was the high point of the interview process?

2. What did I do to enable this / what did the interviewee do and/or others do to enable this?
3. **What happened well today which I would want to continue in future interviews?**

4. **Thinking about future interview process, what would it look like at its best? What is my preferred picture / image of the best interviewing process?**

5. **What would I be doing to enable this / what would the interviewee do and/or others to enable this?**
6. If I imagine doing analysis on the transcribed interview, can I foresee how to do that with this interview content – yes/no and why do I think that?